

Introduction to AM System

A cloud service for quality management





What is AM System?

With AM System, you can digitalize all processes and make them more efficient: forms, maintenance work, reports, policies and assessments are just a few examples. Experience the peace and quiet that comes with having your digital processes in order – over 33 000 users are already experiencing it.



Who are AM System?

AM System has been working with cloud services since 2005, and with quality management since the 90s. Today, the offices are located in Umeå and Skellefteå in Northern Sweden, but the customers are widely spread across Sweden and the world.

In this picture you see our Customer Service Manager Mats. Mats, along with his coworkers, will help you to get started and answer all your questions.

Who is using AM System?



450+ Customers | 30 000+ Users

Numbers refer to 2017

A cloud based system means you always have access to the programs, the data is always updated and, not least, you avoid piles of paper.

Use AM System on your computer, tablet or smartphone.



Cases

With Cases, you can

- handle complaints
- take care of leave applications
- create fault reports
- write protocols that you can act on immediately
- report incidents



Documents

With Documents, you can

- write together with others
- see who read an important document and when
- collect policies in one place
- simplify the way you handle versions of documents
- collect routines and processes



Maintenance

With Maintenance, you can

- act on fault reports
- connect an object to the right parts
- create work orders
- keep track of stocks
- create time reports



Cases

This is what Cases might look like for an average user. In Cases, you can create forms for leave applications, complaints management, self-monitoring, and any other processes. It's easy to set deadlines for tasks, you can send reminders to whoever is responsible for doing the tasks, and you can report cases as finished when the tasks are done.

<https://amsystem.com/en/system/cases/>

The image displays the 'Cases' application interface on two devices: a smartphone and a tablet. The smartphone screen shows a 'Nytt ärende' (New Case) screen with a grid of icons for different case types: 'Avvikelse rapport' (Deviation report), 'Brandskyddspr...' (Fire safety), 'Förbättringsförs...' (Improvement), 'Ledighetsansök...' (Sick leave application), 'Mötesprotokoll' (Meeting minutes), 'Reklamation' (Complaint), and a 'Skapa' (Create) button. The tablet screen shows a 'Registrering' (Registration) form with fields for 'Beskrivning' (Description), 'Typ av ärende' (Type of case) with checkboxes for 'Klagomål' (Complaint), 'Reklamation' (checked), and 'Synpunkt' (Point of view), and a 'Bilduppladdning' (Image upload) section. The right side of the tablet shows a sidebar with various filters and options like 'Text & Bild', 'Tal & Siffror', 'Listor', 'Fält & Indelning', 'Bilagor', and 'Metadata'.

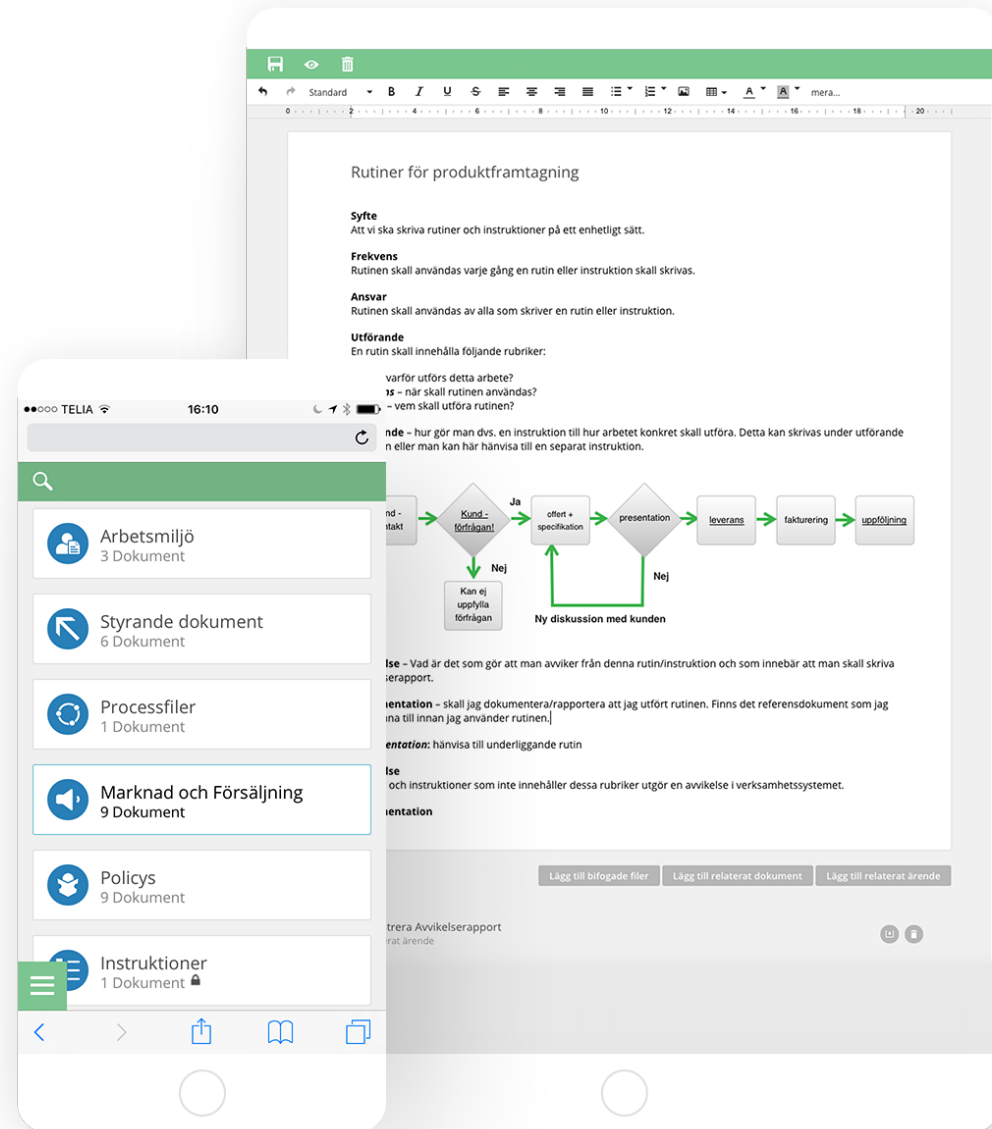


Documents

This is what Documents might look like to an average user. You can use the built-in text editor to create documents for several different purposes, or use one of our templates for e.g. policies, agreements or instructions. Write, send to superiors for approval or publish to a specific group of users.

Everything that you create in Documents can be connected to maintenance work and cases: instructions, routines or forms, for example.

<https://amsystem.com/en/system/documents/>





Maintenance

This is what Maintenance might look like to an average user. In Maintenance, you can register machines and other objects, plan maintenance work and create routines for the daily work.

Create work orders, get reminders and notifications concerning ongoing maintenance and invite suppliers to register their information in the program.

<https://amsystem.com/en/system/maintenance/>

The image displays two mobile devices showing the Maintenance app interface. The tablet in the background shows a 'Underhåll' (Maintenance) form with the following fields: 'Objekt' (Object) with a dropdown menu showing '167 Lyftbord', 'Placering' (Location), 'Avdelning' (Division), 'UHM-nr' (UHM number), 'Registrerat av' (Registered by) with 'Olle Underhållschef', 'Status' (Status) with a dropdown menu showing 'Registrerad', 'UH-benämning' (UH name) with a dropdown menu showing 'Kontroll', 'Reg. datum' (Registration date) with a date picker showing '2017-10-03', 'Tidsenhet' (Time unit) with a dropdown menu showing 'Vecka', and 'Vad skall vi göra?' (What shall we do?). The smartphone in the foreground shows a 'Felrapport' (Incident Report) form with the following fields: '*Skapad' (Created) with a date picker showing '2017-09-15', '*Objekt' (Object) with a dropdown menu showing '- Välj -', 'Kategori' (Category) with a dropdown menu showing '- Kategori -', 'Prioritet' (Priority) with a dropdown menu showing '- Prioritet -', and 'Kommentar/Beskrivning' (Comment/Description) with a text area. Both devices have a green header bar with a 'Spara' (Save) button.

Would you like to know more?

About AM System

➤ amsystem.com/en/about/

Terms and policies

➤ amsystem.com/en/legal/legal/introduction/

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